

- Professor, School of Business, IT and Management, Durham College
- Manager, Technical Services/Collections Oshawa Public Library
- Deputy Chief Executive Officer Peterborough Public Library
- Technical Services Librarian Peterborough Public Library
- Librarian II/Reference and Cataloguing Thomas Fisher Rare Book Library, University of Toronto
- Librarian II/Reference and Cataloguing E.J. Pratt Library, Victoria University, Toronto
- Cataloguer Library, Ontario Ministry of Agriculture and Food
- Instructor Library and Information Techniques Program, Faculty of Continuing Education and Training, Seneca College
- Teaching Assistant Dept. of English, University of Western Ontario
- Teaching Assistant Dept. of English, Trent University



- Coordinator and Professor, School of Business, IT and Management, Durham College
- Education Librarian, Durham College/UOIT
- CEO/Branch Head, Brock Township Public Library
- Media Librarian, Durham District School Board

Second-year students



Guests

- Judy Spring dean, School of Business, IT and Management
- Heather Dunlop student liaison, IT programs, School of Business, IT and Management

Tell me about your classmates...



Kagan Coaching. *KaganOnline.com*, 2010. 8 November 2011. Web.

- Inside/outside circles:
 - Inside circle to introduce and tell a fact
 - Outside circle to introduce and tell a fact
 - Outside circle to move one to the left when instructed
 - Repeat with next partner...sharing a NEW fact
 - Repeat with next partner...sharing a NEW fact
- Be prepared to share facts about your new classmates!



Durham College. (2015). "Orientation 2014." Durham College. Retrieved 1 September from http://www.durhamcollege.ca/orientation



- Next week in Client Services 1, you'll explore campus services like:
 - SALS student academic learning support
 - Access and Support services
 - Campus recreation and wellness services
 - Your S.A. Your student association
- Get a head start on this activity! Visit these services today.



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Learn how to get the most from your college experience through our many orientation programs:

- Get Prepared for College Online
- Oshawa campus services open Labour Day weekend
- September Orientation

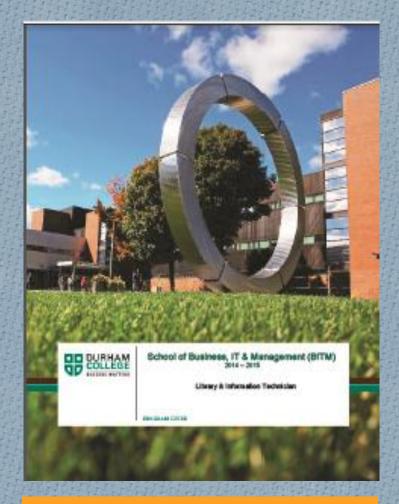


Durham College. (2015). "Orientation 2014." Durham College. Retrieved 1 September from http://www.durhamcollege.ca/orientation

Program guide

The Program Guide is posted on the School of Business, IT and Mngt website. It includes information about:

- Code of conduct
- Attendance
- Lates
- Important dates
- SALS
- Access and Support Services
- **OCRWC**
- Program of Study



Durham College. (2015). "Library & Information Technician Program Guide." *Durham College*. Retrieved 1 September from http://www.durhamcollege.ca/wp-content/uploads/library_tech_program_guide.pdf

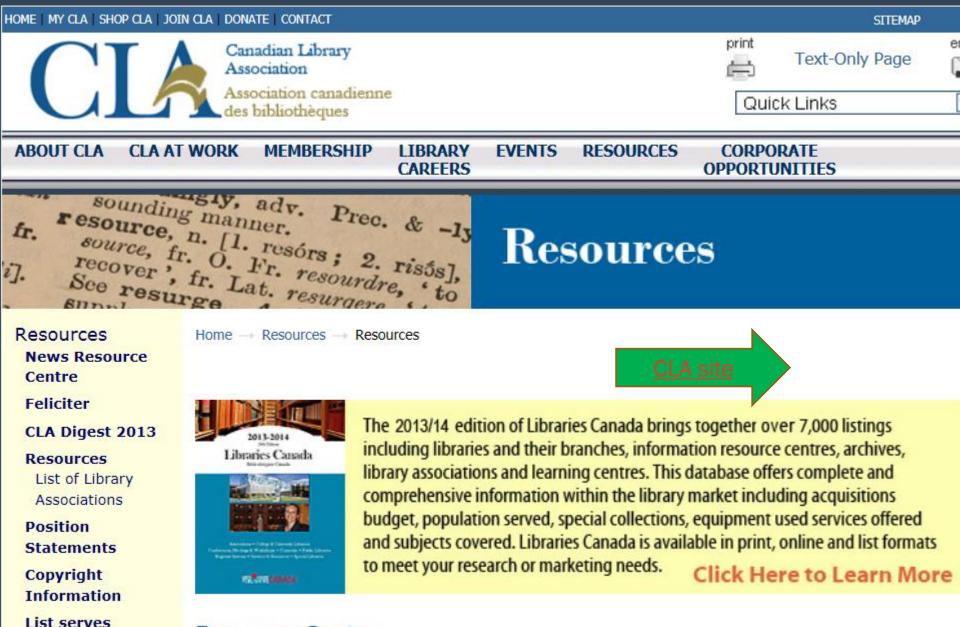
Program of study

administration

technical services

public services

other



Resource Centre

Blone / Wikie

Canadian Library Association. (2012). "Guidelines for the Education of Library Technicians." *CLA*. Retrieved 26 August 2013 from http://www.cla.ca

Teamwork and Leadership

"it's a lot more difficult to lead a team of people who do not directly report to you and have their own agendas"



Cunningham, Leigh. (2012). "From the big smoke to the gas city: opportunities in rural librarianship." *Feliciter*, 58(2), 52-54.

Communication skills

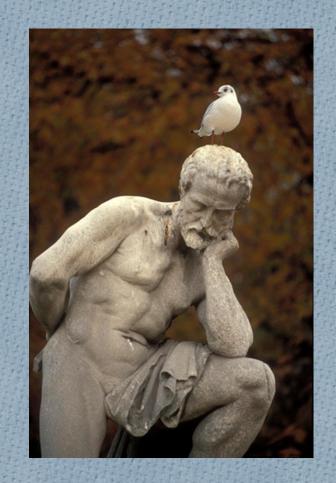
"I've been invited to present on library topics at college-wide events..."



Cunningham, Leigh. (2012). "From the big smoke to the gas city: opportunities in rural librarianship." *Feliciter*, 58(2), 52-54.

Problem solving and critical thinking

"I soon learned, however, that a prescriptive approach was not well suited to this sort of outreach."



Rovito, Jessica. (2012). "Crossing the threshold into the private space: The TD Summer Reading Club outreach to shelters project." Feliciter, 58(2), 59-61.

Professionalism

"as a manager, the hallmarks of professionalism I look for include respect for others, a constructive process of gaining knowledge and challenging assumptions, an appropriate approach and appearance for the task at hand, and knowing when and how to prioritize work."



Belanger, Annie and McNeil, Rachel. (2012). "Getting there from here: co-op as a growth opportunity." Feliciter, 58(2), 78-79.

Technology skills

"...employers and educators are beginning to presume that technology-related skills have been acquired."; ..."to make our environment one where they can admit to their

knowledge gaps."



Belanger, Annie and McNeil, Rachel. (2012). "Getting there from here: co-op as a growth opportunity." Feliciter, 58(2), 78-79.

Technology 101

Fix it TODAY...ignorance is bliss, but it's not an acceptable excuse for incomplete or missed work

Second-year student panel



Second year announcements:





- ONE (and I mean ONE) piece of ACADEMIC advice for first semester
- When THIS happens, THIS is what you can (or should) do:
- ONE (and I mean ONE) piece of SOCIAL or personal advice for not just getting through but having an amazing experience at Durham College is...

Form a queue...

O ABCs...





Success matters

- Bring your textbooks to class
- Bring your course subject outlines to class (they are available in MyCampus)
- Attend class!